

# HIVE ConnectedHealth

## Consulting | Telehealth Operations | Healthcare Solutions

Strategic and operational consulting, short-term contracts/projects and full-time augmentation engagements, delivering immediate value ahead of and alongside program, service and new business builds.

Providing foundational readiness for early-stage and ongoing growth initiatives, our startup engine, program accelerator is driven by solid team expertise and practical know-how in all areas of healthcare innovation, telehealth, and system-of-care integration.

### HIVE Accelerator - Start-Up Readiness Engine:

Get "there" faster and avoid common pitfalls - the HIVE Accelerator delivers assessment, strategic execution plans, operational tools and business processes needed to get a jump on launching or growing your healthcare service or solution. End-to-end delivery of the service accelerator - defining a service, market assessment, value proposition and financial pro forma, staffing and scalability modeling, pricing, and operations systems build. Brokering 3rd-party resources, service delivery partners, technology delivery partners, as needed.

### HIVE ClinicalOps: Service Launch, Provider Schedule Mgmt., Practice Support:

Our team will help you prepare for a service launch and/or service expansion. We will manage your launch, train provider and operations teams, and assist or lead the preparation of ad-hoc coverage and pre-blocked provider schedules to ensure smooth, consistent coverage for your clinical operations team and customers. If needed, we may assist with brokering 3rd-party admin/tech support for your practice.

### HIVE MedStaff - Physician Licensing, Credentialing & Privileging Solution:

Our team will manage your physician licensing, credentialing & privileging tasks. In addition, we will assist with documenting on boarding requirements, clinical best practices, code of conduct and technical/operational workflows, training guide development and training of the clinical team. The HIVE MedStaff Solution may also include an analytical tool to measure provider quality and productivity.

### HIVE Prep - Accreditation & Compliance Service:

Preparing for telemedicine accreditation through ATA, URAC, or for a TJC, NCQA survey? Need to maintain compliance? HIVE Prep provides expertise and ongoing support to help meet standardized requirements. Assistance in defining scope of practice, documenting clinical protocols, operational workflows, quality measures and policies & procedures.